

## **Members Terms & Conditions**

Membership is issued subject to the Terms and Conditions of Entry to Cheltenham Racecourse (the "Racecourse") between the Attendee (the Member) and Jockey Club Racecourses Limited ("JCR") available at: [www.cheltenham.co.uk](http://www.cheltenham.co.uk) (the "Entry Contract"). Set out below is a non-exhaustive summary only of certain important terms contained in the Entry Contract. In the event of any conflict between the summary below and the Entry Contract, the terms of the Entry Contract shall take precedence.

**ACCESS AND RIGHT TO REFUSE ENTRY OR TO EXPEL** JCR reserves the right at any time and without prior notice to refuse admission to or expel any Attendee from the Racecourse who it considers, in its absolute discretion, has breached or is likely to breach the Entry Contract or behaves in an unacceptable or unruly manner or in a manner likely to cause offence to other Attendees.

**ABANDONMENT OR POSTPONEMENT OF A MEETING OR RACES** Membership provides admission and facilities for the duration of the season. There is no obligation for the Company to provide a refund to a Member where the Company abandons or postpones race meetings, individual race days or races as a result of circumstances which were unforeseeable at the commencement of membership, except where caused by its own negligence. Unforeseeable circumstances shall include without limitation act of God, fire, flood, earthquake, wind, storm or other natural disaster, act of government or state, war and commotion, strike or lock-out, national disaster and national mourning.

**NON-REFUNDABLE** Once paid, the Membership Fee and any fees for additional benefits shall be non-refundable.

**TRANSFER OF MEMBERSHIPS** You may not re-sell or transfer this membership to a person under the age of 18 or if prohibited by law. You may not sell or transfer this membership to anyone in the course of a business. Any membership obtained in breach of the Entry Contract will be void.

**LOST / STOLEN PASS CARDS** In the event that a Membership Pass Card is lost or stolen, Members will be offered the opportunity to purchase a replacement at a cost of £25.

**LOST / STOLEN MEMBERS METAL BADGES** In the event that a Members Metal Badge is lost or stolen, Members will be offered the opportunity to purchase a replacement as follows: Full including The Festival and 18-24: £100 Excluding The Festival and Senior: £50

**DESPATCH OF PASS CARDS AND BADGES BY POST** Badges and Pass Cards are dispatched by Royal Mail Tracked Service. The Company does not accept responsibility to refund or duplicate, except where caused by its own negligence.

**RENEWAL OF SUBSCRIPTION 2024/2025** We will write to you after the end of this season to inform you how to renew your membership for the following season. For Members who have elected to pay their membership by Direct Debit we will: 1. Notify you of the Membership Fee for the following season; 2. Notify you of the date when the direct debit payment for that Membership Fee will occur; and 3. Give you a period of time within which to cancel your membership. If you do not cancel your membership within the time period specified you hereby authorise us to take your direct debit payment on the date indicated and accept that this payment shall be non-refundable.

LAPSING MEMBERSHIP Members can allow their membership to lapse for two seasons before they are required to pay the enrolment fee when they re-apply.

RESTRICTIONS ON COMMERCIAL AND PROMOTIONAL ACTIVITIES Save as expressly permitted by JCR, trading, advertising, leafleting and commercial or promotional activities of any kind by Attendees within, or in close proximity to, the Racecourse is strictly prohibited. You undertake not to make any commercial use of any audio/visual coverage, still images or data relating to racing at the Racecourse.

PHOTOGRAPHY AND OTHER AUDIO OR VISUAL RECORDS OF THE EVENT By entering the Racecourse Attendees accept that (1) they may appear in photographs and audio and visual coverage of race events contained within promotional materials produced by or on behalf of JCR; (2) they shall have no right to object to, or demand payment in respect of, their inclusion in any such materials.

SEARCHES Entry into, and the right to remain within, the Racecourse is conditional upon the requirement to submit to a search of the Attendee and as applicable his/her bags and vehicle.

ALCOHOL No alcohol shall be brought onto the Racecourse. Attendees will be searched upon entry and any alcohol found will be confiscated and not returned. PLEASE ALSO SEE OUR TERMS AND CONDITIONS AS ADVERTISED ON OUR WEBSITE

CHILDREN IN MEMBERS AREA'S – Children are not permitted into the member's areas on November Saturday meeting or all 4 days of Cheltenham Festival.